

## Labor Charges and Fees

Service Initiation Fee for Residential <b>Owned</b> by Customer	\$75.00 Non-Refundable
Service Initiation Fee for Residential <b>NOT Owned</b> by Customer	\$75.00 Non-Refundable + \$125.00 Deposit <i>(Once final bill charges have been processed any remaining credit from deposit will be refundable.)</i>
Reconnect Service Fee <b>within</b> 30 days of cutoff date. <i>(Account must have a zero balance &amp; all fees paid in order to have services reconnected.)</i>	\$60.00 + \$125.00 deposit if there is not a deposit on the account for renters. If homeowner has been subject to cutoff twice for Non-Payment within a 12-month period, they will be subject to deposit requirements. Homeowner deposit will be applied to the account once all services are final or the account goes 24 months without being subject to cutoff.
Reconnect Service Fee <b>after</b> 30 days of cutoff date. <i>(Account must have a zero balance &amp; all fees paid in order to have services reconnected.)</i>	\$75.00 + \$125.00 deposit if there is not a deposit on the account for renters. If homeowner has been subject to cutoff twice for Non-Payment within a 12-month period, they will be subject to deposit requirements. Homeowner deposit will be applied to the account once all services are final or the account goes 24 months without being subject to cutoff.
Summer Cutoff Fee <i>(Fee applies only when \$12.00 minimum is not paid while services are off.)</i>	\$75.00
Broken Lock Fee	\$200.00
Meter Upgrade	Varies based on meter size.
Appliance Installation/Replacement	\$65.00/hour per man
Service Call/Repair	\$65.00/hour per man
Fuel Line Installation <i>(Any piping past meter)</i>	\$65.00/hour per man
Fuel Line Extension	\$65.00/hour per man
Overtime/After Hours Service Call	\$100.00/hour per man

## Payment Options

- We accept Visa/Master Card/Discover *(Convenience fee will apply.)*, Check, Money Order, and Cash in our office.
- For your convenience we have a drive thru window.
- After-Hours Drop Box is available and is located on the building at our drive thru.
- Visa/Master Card/Discover or check is accepted via phone by calling 888-463-0636, 24 hours 7 days a week. You will be required to have your customer number and pin number, which can be found on the top left corner of your bill. A convenience fee will apply.
- A convenience fee is charged when you call 931-296-3204 to pay your bill. *(\*Note: The convenience fees charged are different from those charged for online payments through our website. The payment processing company is Pay N Seconds or PNS. This fee is not paid to Humphreys County Utility District.)*
- Pay your account online at [www.humphreyscountygaz.com](http://www.humphreyscountygaz.com). You will need your customer number and pin number located at the top left corner of your bill. *(\*Note: There is a **\$3.25** Convenience Fee charged for Credit Card Payments Less than \$199.99 and a 2.95% Convenience Fee for payments over \$200.00 and **\$2.50** Convenience Fee charged for Checking Account Payments using your routing and account number. The payment processing company is Pay N Seconds or PNS. This fee is not paid to Humphreys County Utility District.)*
- Bank Draft is also available. You will need to sign a Bank Draft Authorization form and provide your account and routing information to establish this payment option.
- View your account online at no charge at [www.humphreyscountygaz.com](http://www.humphreyscountygaz.com). You will need your customer number and pin number located at the top left corner of your bill.